Marc Baiza

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Work Experience

Microsoft

Keizer, OR (Remote)

Technical Program Manager | Developer Relations | AI/ML, VS Code & GitHub Copilot

January 2022 - Present

- Spearheaded developer relations roadmap, content, product feedback and reporting for Azure OpenAI, Azure AI Foundry services, VS Code and GitHub Copilot
- Built and launched the <u>Azure AI Discord server</u>, scaling to 22K+ AI developers. Designed activation playbooks, hosted community
 events, and launched feedback pipelines to engage product teams.
- Led <u>content strategy</u> across 76-city Microsoft AI Tour with 15+ DevRel engineers, delivering workshops and talks to 70K+ global developers and partners. Personally presented sessions in Sydney and CDMX.
- Collaborated cross-functionally to nurture technical communities, with highlighted projects like Microsoft AI community efforts.
 - Led 0 to 1 team which resulted in driving 20K Monthly Active Users in the first 2 months of release.
 - o Led rapid design iterations using user feedback, analytics, and research for bi-weekly content improvements.
- Spearheaded VS Code & GitHub Copilot content and engagement strategies across platforms collaborating with product, marketing, field, design, and developer relations teams resulting in:
 - Developer Community growth from 30k to 200k+ (566% Increase) subscribers on both VS Code <u>YouTube</u> & <u>TikTok</u>. Current subscriber counts now are 650k+ and 540k+ respectively building on initial strategies I implemented.
 - O VS Code Day 2022 20K+ Same day viewers 200K+ views On-demand
- Supported <u>VS Code Server</u> product launch, driving 10K+ Feature sign-ups from community channels (60% increase in feature discovery) (private preview).
- Championed the developer voice and drove high-impact product improvements by triaging 250+ developer-reported issues, resulting in critical fixes across VS Code, Copilot, and Azure AI tooling. \$1.5M+ in blocked deals identified through user-reported bugs.
- Leading Advocacy for Microsoft Model-Context-Protocol (MCP) working group reporting to EVP of Microsoft Core AI.
- Leading collaboration with engineering/product on improved developer resources for Azure AI Foundry.
- Supervised 2 direct reports, focusing on SEO-enhanced content strategy and streamlining content updates.

Microsoft

Keizer, OR (Remote)

Technical Program Manager Intern

July 2021 – September 2021

Conducted competitor analysis for Azure Machine Learning products at Microsoft, guiding the definition of Objectives and Key Results and leveraged in a customer case-study.

ON Semiconductor

Gresham, OR

Software Engineer Intern

March 2020 - September 2020

Led a multi-site initiative across five North American ON Semiconductor web servers to implement application monitoring—
enabling usage tracking, retiring obsolete apps, and reducing overhead—while developing large-scale project leadership, cross-country
collaboration, and multi-platform (Linux, Windows, Console, Web) expertise.

Projects

Developer, marchaiza.com

November 2024 - Present

Developed a personal portfolio and blogging platform using Vue.js, TailwindCSS and Nuxt, leveraging Nuxt Content for easy
Markdown-based content management. Deployed the application on Vercel, utilizing its observability features to quickly identify and
resolve production issues.

Lead Engineer, Biodiversity Monitoring with Edge Neural Networks

September 2020 - June 2021

- Partnered with Syntiant Corp. as part of a capstone project to train a machine learning model and develop a proof-of-concept demo that showcased the capabilities of their upcoming energy efficient deep learning processor (NDP200).
- Developed Python scripts to:
 - O Automate image labeling process for North American Camera Trap Images (NACTI) data set.
 - Resize image batches and convert data into TensorFlow records for optimized model training.
 - O Developed Bash scripts to automate data resizing and tensor flow serializing process.
- Utilized NumPy for model accuracy visualization through confusion matrices.
- Implemented various image augmentation techniques to alter image data for improved results.

GitHub Profile

Education & Skills

Oregon State University

GPA: 3.78

B.S. Computer Science, College of Engineering

December 2021

Relevant Coursework: Machine Learning Specialization, Intro to AI, Technical Writing, Social and Ethical Issues in Computer Science, Cloud Application Development.

Skills: Program & Product Management, Python, JavaScript, Swift, Linux Environments, Shell scripting, AI tools.

Tools: Visual Studio Suite, Figma, Azure DevOps, Canva

Languages: English (native), Spanish (conversational).

Hobbies

Weight Lifting, Biking, Content Creation, and learning about new technology (Consumer technology, DevTools, and AI/ML).